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COCA Recommendations Speed Up WCB Appeal System

In 2002, COCA made a number of recommendations to change the legislation governing the WCB appeal system so that it would work faster and more efficiently.

These changes were supported by other employer groups and were incorporated into the 2002 legislative amendments.

The WCB and its administrative tribunals worked hard to implement the new law.

The results are now in and they are positive.

The average time for a claim to go through the Review Division process used to be 24 months. Now the time has been reduced to an average of 4.5 months -- over a 70% reduction in time!

About 98% of claims appeals are from workers. Everyone benefits by getting faster closure on the claims appeals.