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Grant McMillan, President

## **COCA Update on WorkSafeBC Activities #550 May 23, 2013**

### WorkSafeBC Announces Changes

The Worker and Employer Services Division has announced changes in the organizational structure of the division effective immediately.

Ian Munroe will take on the role of Vice President, Employer, Industry & Worker Services. He will have responsibility for Assessments, Industry & Labour Services, Clinical Services and the Claims Service Centre.

Trevor Alexander will assume responsibility for Claims Services. As Vice President, Claims Services, Trevor will have responsibility for the Case Management teams, Return to Work Services, Special Care Services & Disability Awards, Vocational Rehabilitation, Entitlement and Compensation Practice & Quality.

These changes should be positive because they will place a person with extensive claims management background in charge of the claims and return to work process.

More work and focus is clearly needed in claims and return to work in order to dramatically reduce the Average Duration of Claims, which has grown from 50 days only a few years ago to 75 days currently.

Trevor will be invited to a future COCA meeting.